

F I G. 1

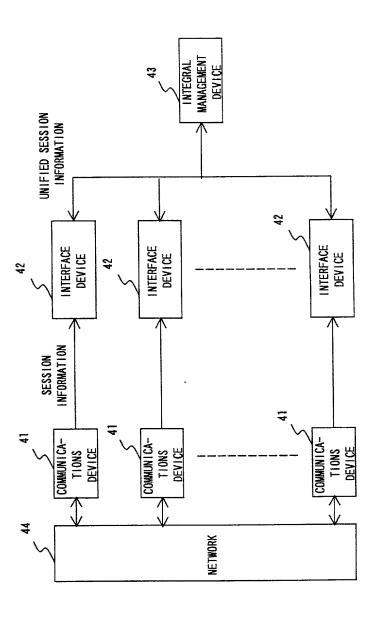
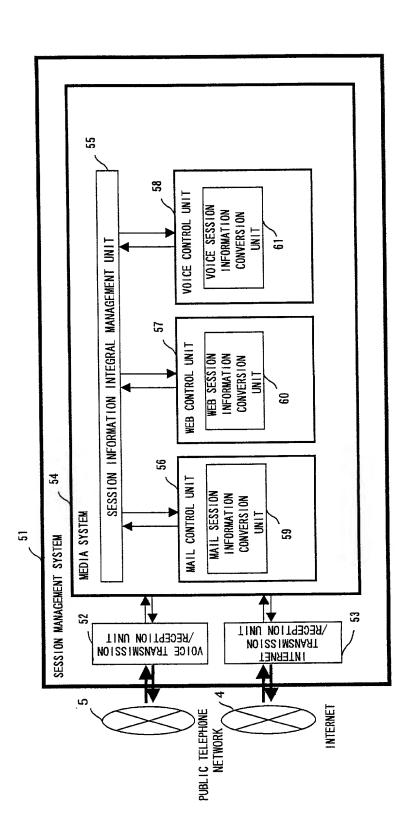
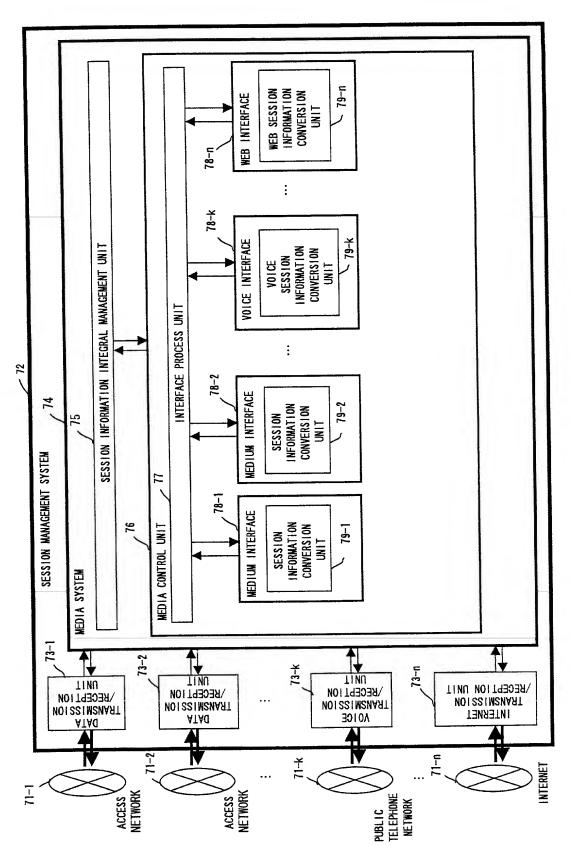


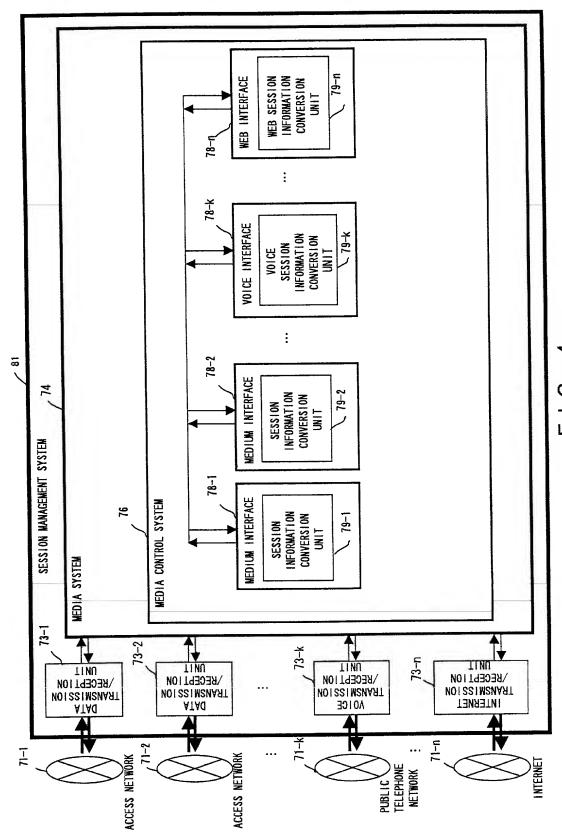
FIG. 2A



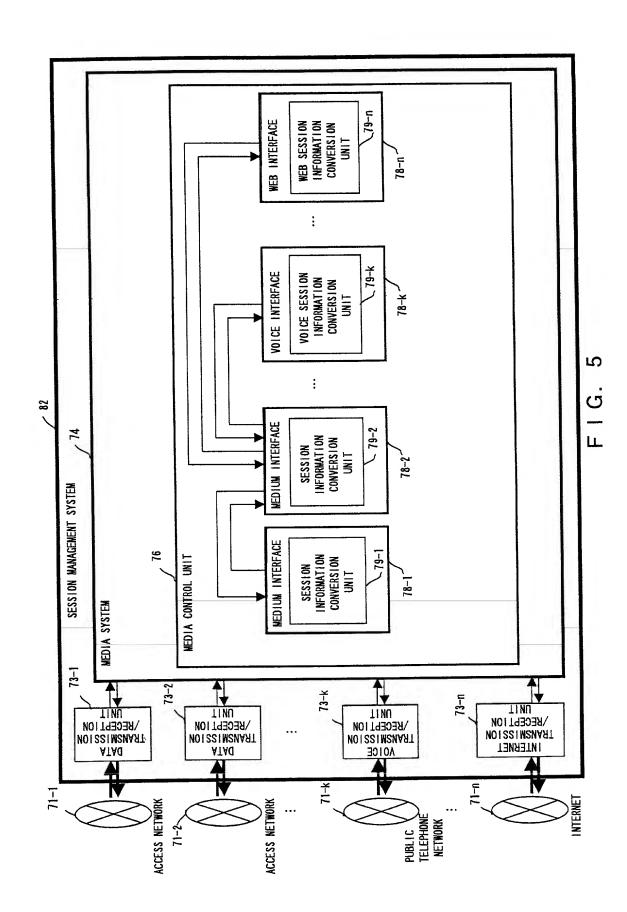
F1G. 2B

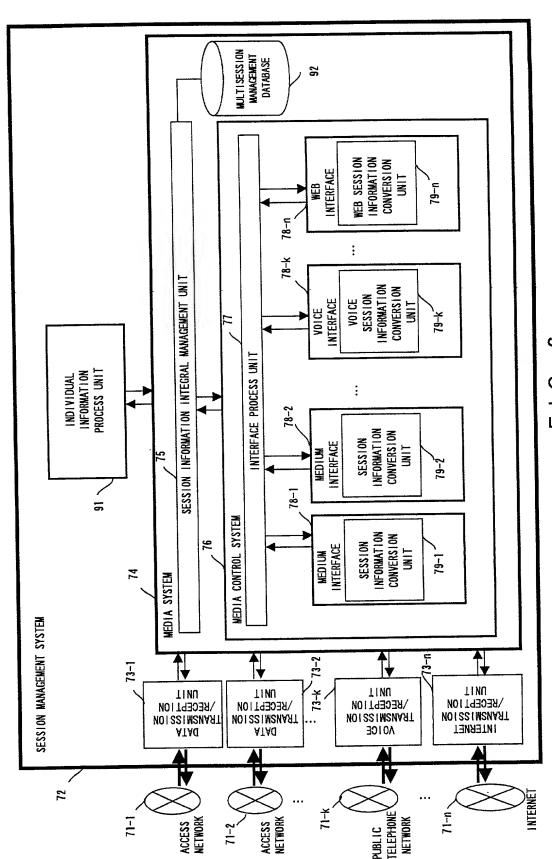


F | G. 3

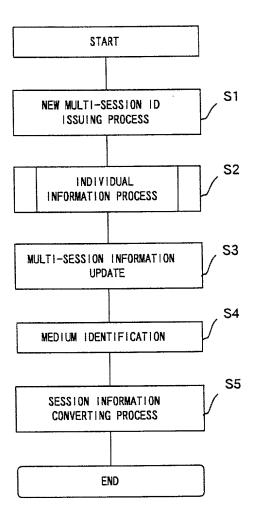


F | G. 4





F I G. 6



F I G. 7

MULTI-SESSION ID	USER ID	FINAL ACCESS MEDIUM	ACCESS STARTING DATE AND TIME	FINAL ACCESS DATE AND TIME
A123B456	ABC12345	VOICE	1999/12/01 10:00:001999/12/01 10:05:50	/12/01 10:05:50
A123B789	XYZ12345	EMAIL	1999/12/02 14:12:00	1999/12/02 16:00:00
A123C789	ABC12345	WEB	1999/12/13 17:45:00	1999/12/13 18:00:10

F | G. 8

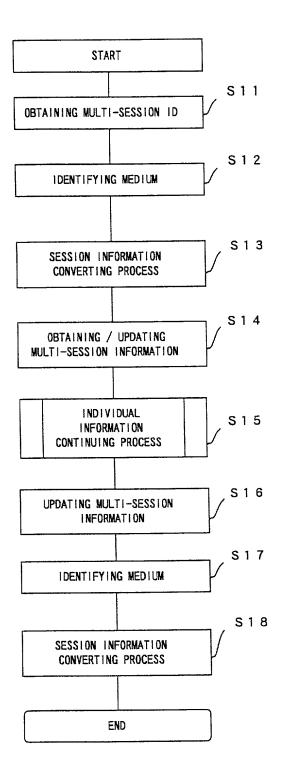


FIG. 9

HISTORY Number	MULTI-SESSION ID	ACCESS MEDIUM	HISTORY DATE AND TIME
01	A123B456	EMAIL	1999/12/01 10:01:30
02	A123B456	VOICE	1999/12/13 10:05:40
01	A123C789	WEB	1999/12/13 17:50:30

FIG. 10

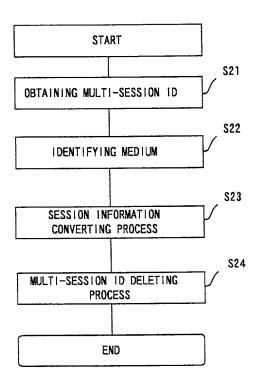
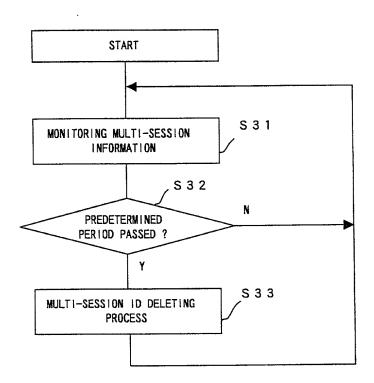
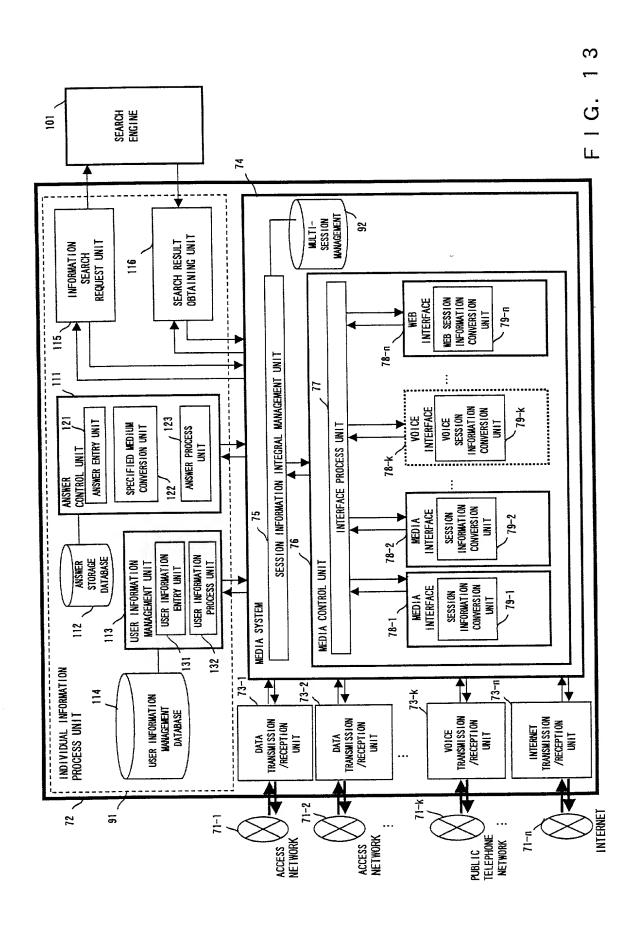


FIG. 11



F I G. 12



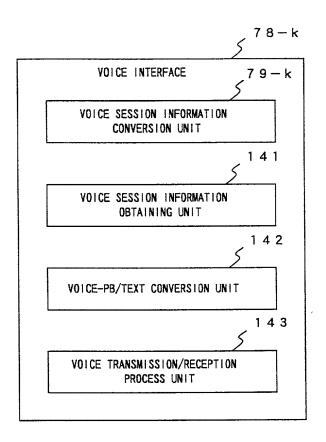


FIG. 14

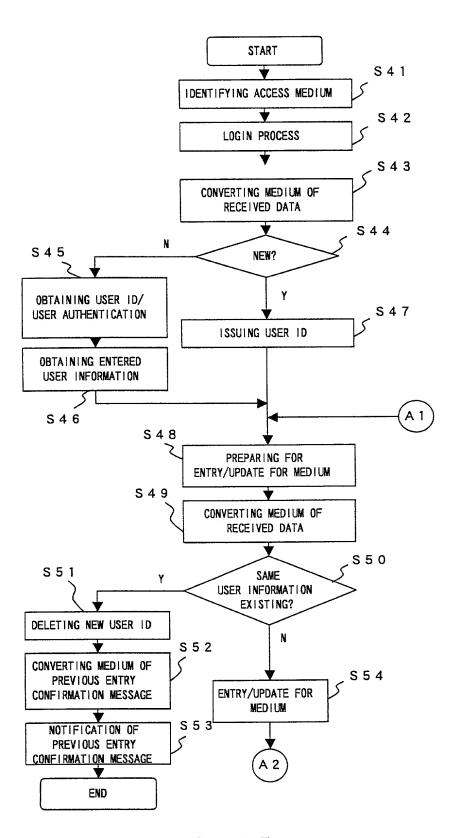


FIG. 15

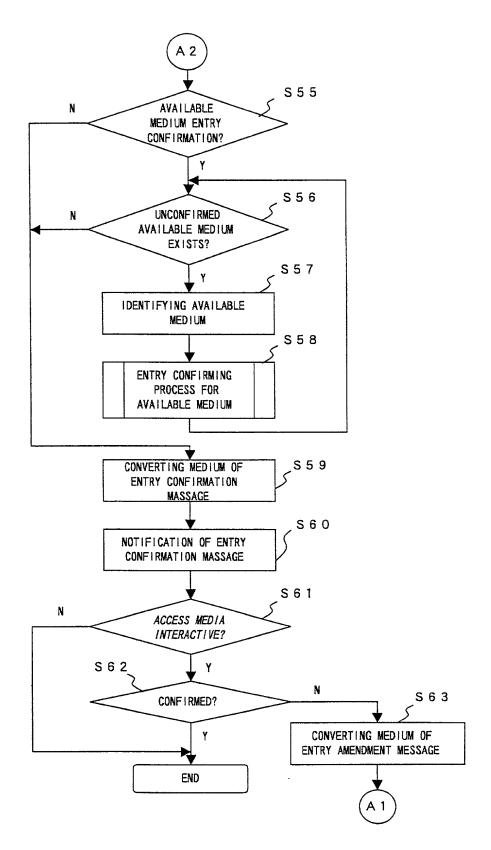


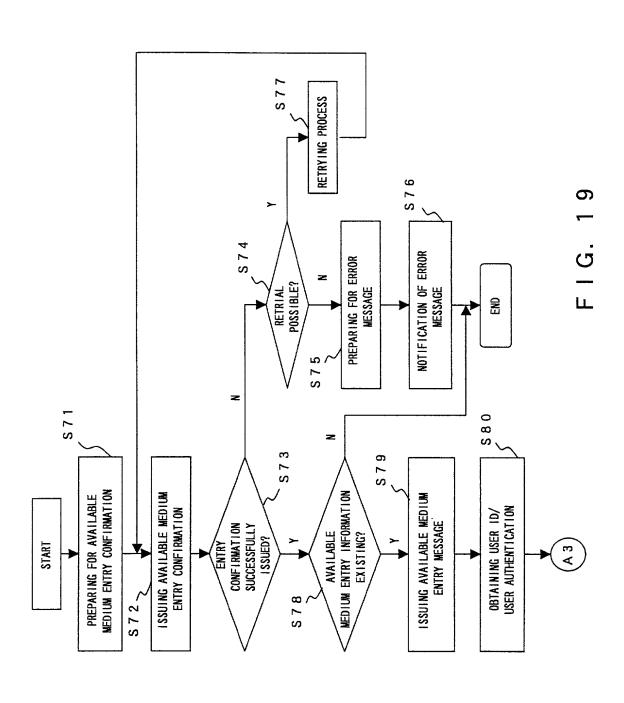
FIG. 16

USER ID	USER NAME	TELEPHONE NUMBER	ADDRESS	E-MAIL ADDRESS
A123B456	TARO YAMADA	012-345-6789	хххххх	Yamada@
XYZ12345	SATONAKA	123-456-7890	YYYYY	satonaka@

F1G. 17

user id	MEDIUM	MEDIUM ADDRESS	CONFIRMATION ISSUE DATE AND TIME	AUTHENTICATION INFORMATION
A123B456	EMAIL	yamada@		
A123B456	WEB			
A123B456	V01CE	012-345-6789	1999/12/14 18:00	-
XYZ12345	EMAIL	satonaka@		

FIG. 18



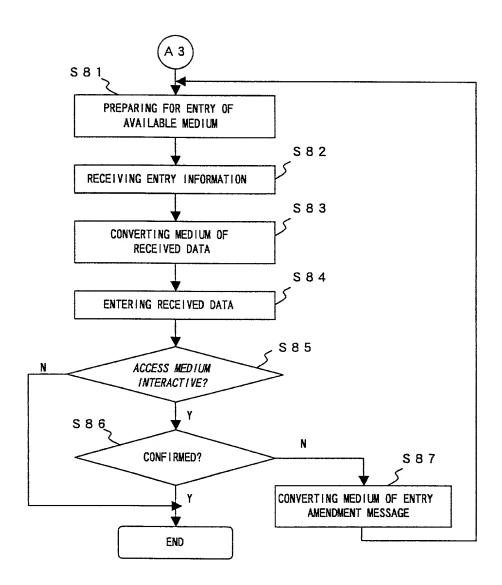


FIG. 20

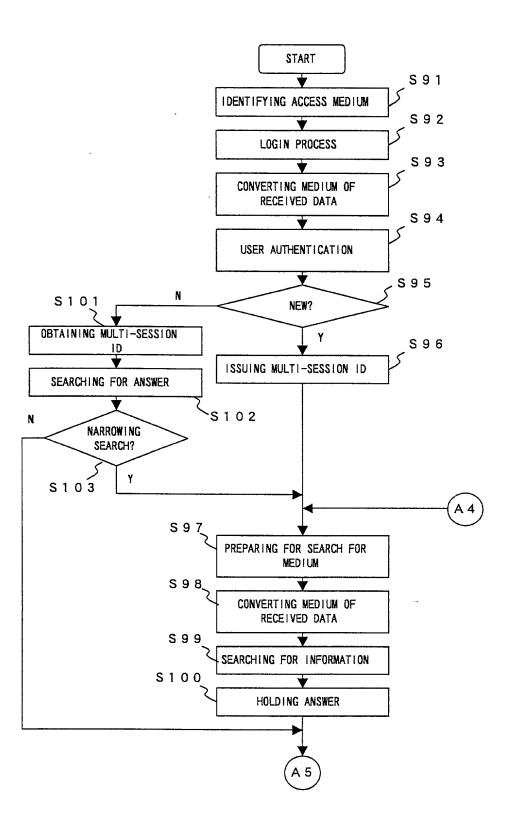
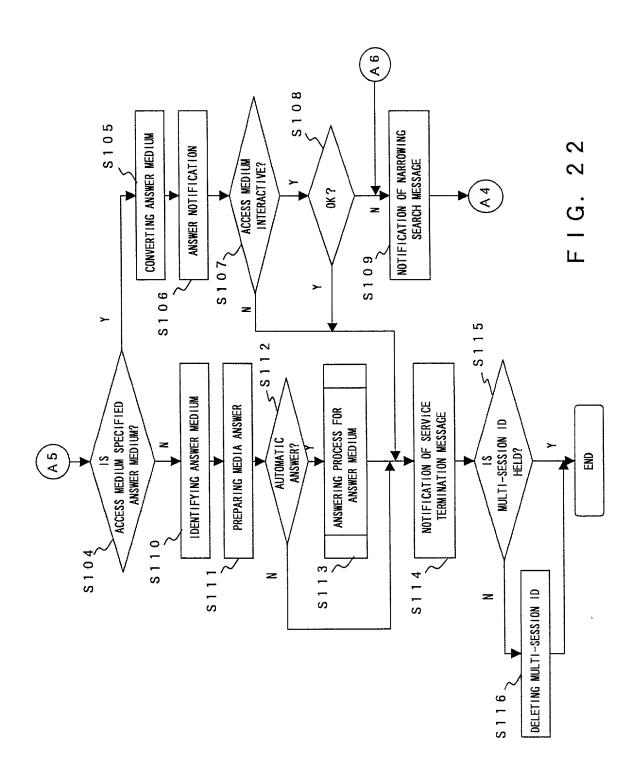


FIG. 21

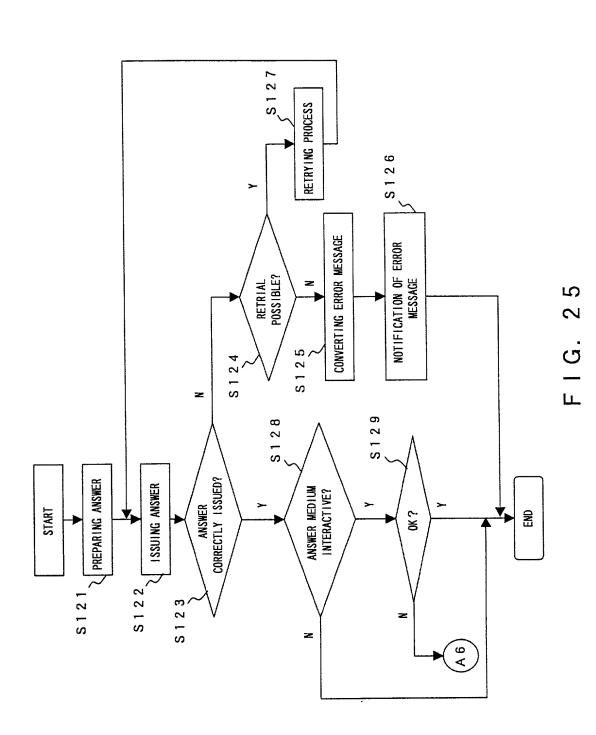


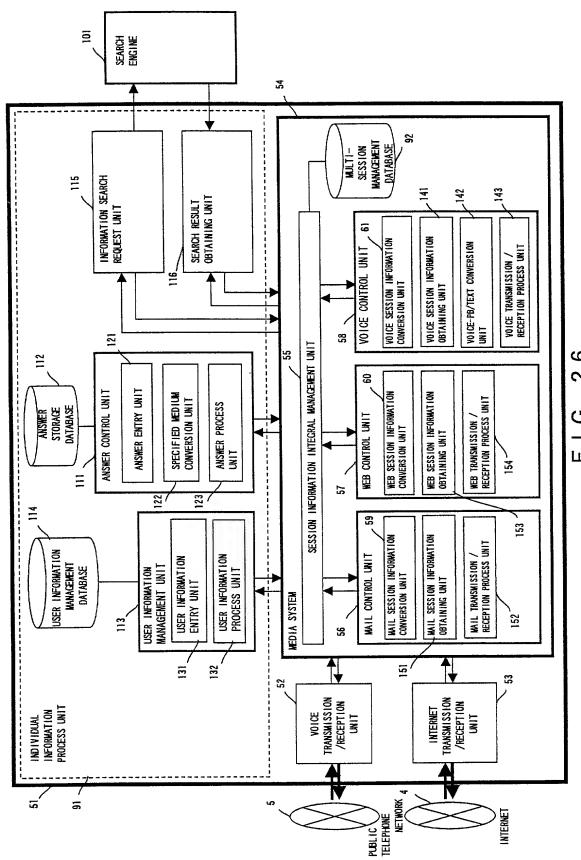
MULTI-SESSION ID	USER 1D	HISTORY	SEARCH CONDITION	ANSWER MEDIUM	AUTOMATIC Answer	ANSWER ISSUE DATE AND TIME
A123B456	ABC12345	01	ааа	EMAIL	true	1999/12/01 10:05:50
A123B456	ABC12345	02	aaa and bbb	EMAIL	false	
A123B456	ABC12345	03	aaa and ccc	WEB	false	
A123B789	ABC12345	01	XXXXXX	EMAIL	false	

FIG. 23

MULTI-SESSION ID	HISTORY Number	ANSWER	LINK
A123B456	01	AAAAAA	http://aaa.yyy.zzz
A123B456	01	BBBBBB	
A123B456	01	ccccc	http://ccc.yyy.zzz
A123B456	01	DDDDDD	http://ddd.yyy.zzz

FIG. 24





26 F .G.

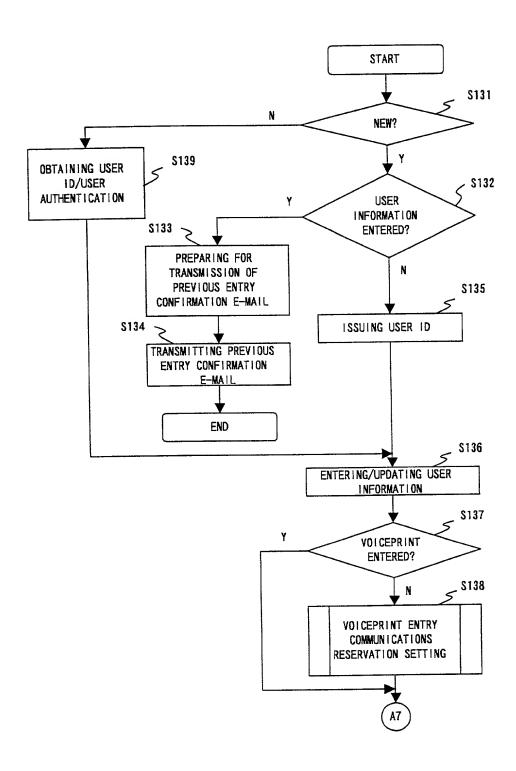


FIG. 27

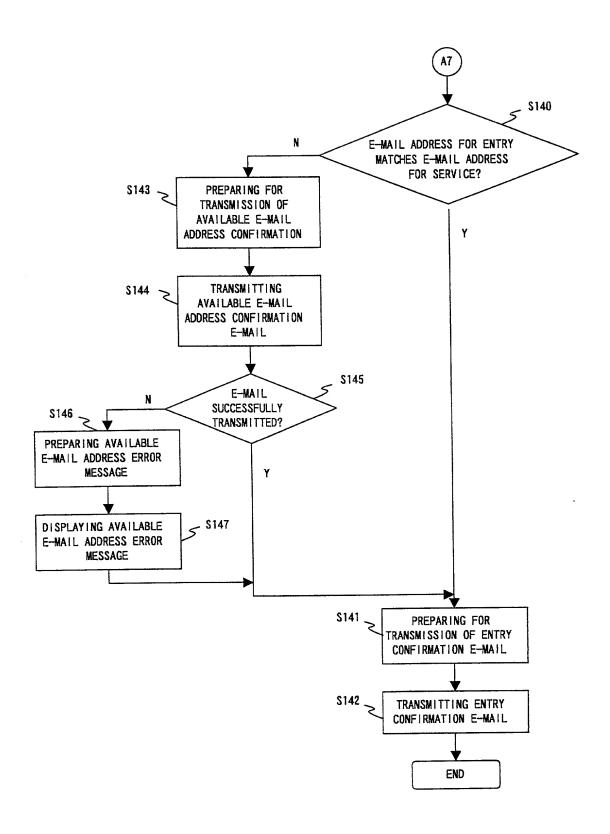


FIG. 28

## USER ENTRY FORMAT

TYPE OF ENTRY: NEW ENTRY

USER ID WHEN AMENDMENT ENTRY IS MADE:

USER NAME: TARO YAMADA

DESIRED ENTRY MEDIUM 1: E-MAIL DESIRED ENTRY MEDIUM 2: WEB DESIRED ENTRY MEDIUM 3: VOICE

WHEN E-MAIL IS SELECTED AS DESIRED MEDIUM, ENTER ADDRESS.

: yamada@qcs. ts. fujitsu.co.jp

WHEN VOICE IS SELECTED AS DESIRED MEDIUM, ENTER PHONE NUMBER.

: 090-4123-4567

PLURAL MEDIA INFORMATION SEARCH SYSTEM ENTRY NOTIFICATION

DEAR MR. TARO YAMADA,

WE HAVE RECEIVED YOUR ENTRY REQUEST IN OUR SYSTEM, BUT YOU

HAVE ALREADY BEEN ENTERED IN OUR SYSTEM.

PLEASE CONFIRM THAT THE CONTENTS OF THE ENTRY ARE LISTED AS FOLLOWS.

USER ID: ABC12345

USER NAME: TARO YAMADA

DESIRED ENTRY MEDIUM 1: E-MAIL DESIRED ENTRY MEDIUM 2: WEB DESIRED ENTRY MEDIUM 3: VOICE

ENTERED E-MAIL ADDRESS

: yamada@qcs.ts.fujitsu.co.jp

ENTERED TELEPHONE NUMBER

: 090-4123-4567

PLURAL MEDIA INFORMATION SEARCH SYSTEM ENTRY NOTIFICATION

DEAR MR. TARO YAMADA,

WE HAVE RECEIVED YOUR ENTRY REQUEST IN OUR SYSTEM, AND COMPLETED YOUR ENTRY IN OUR SYSTEM.

PLEASE CONFIRM THAT THE CONTENTS OF THE ENTRY ARE LISTED AS FOLLOWS.

IF THERE IS ANY ITEM TO BE CORRECTED, PLEASE MAKE AN AMENDMENT ENTRY.

USER ID: ABC12345

USER NAME: TARO YAMADA

DESIRED ENTRY MEDIUM 1: E-MAIL DESIRED ENTRY MEDIUM 2: WEB DESIRED ENTRY MEDIUM 3: VOICE

ENTERED E-MAIL ADDRESS

: yamada@qcs. ts. fujitsu.co.jp

ENTERED TELEPHONE NUMBER

: 090-4123-4567

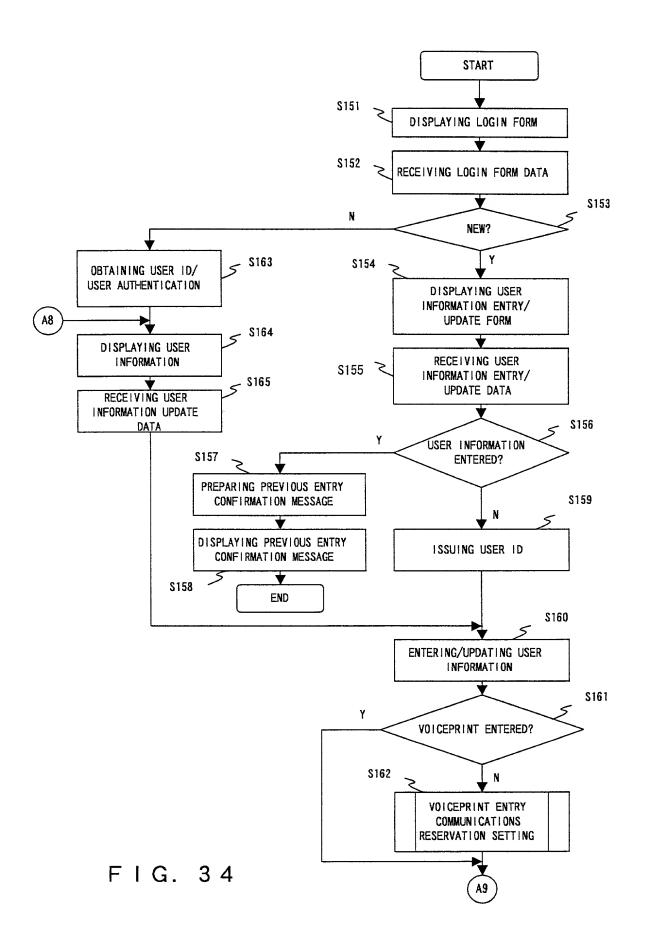
PLURAL MEDIA INFORMATION SEARCH SYSTEM AVAILABLE E-MAIL ADDRESS CONFIRMATION MAIL

DEAR MR. TARO YAMADA,
yamada@qcs.ts.fujitsu.co.jp HAS BEEN ENTERED AS YOUR ADDRESS FOR
USE IN THIS SYSTEM.

PLURAL MEDIA INFORMATION SEARCH SYSTEM AVAILABLE E-MAIL ADDRESS ERROR NOTIFICATION

DEAR MR. TARO YAMADA,
OUR CONFIRMATION MAIL COULD NOT BE NORMALLY
TRANSMITTED TO YOUR E-MAIL ADDRESS
yamada@qcs.ts.fujitsu.co.jp ENTERED BY YOU IN THIS SYSTEM.

PLEASE CONFIRM AND CORRECT YOUR ADDRESS.



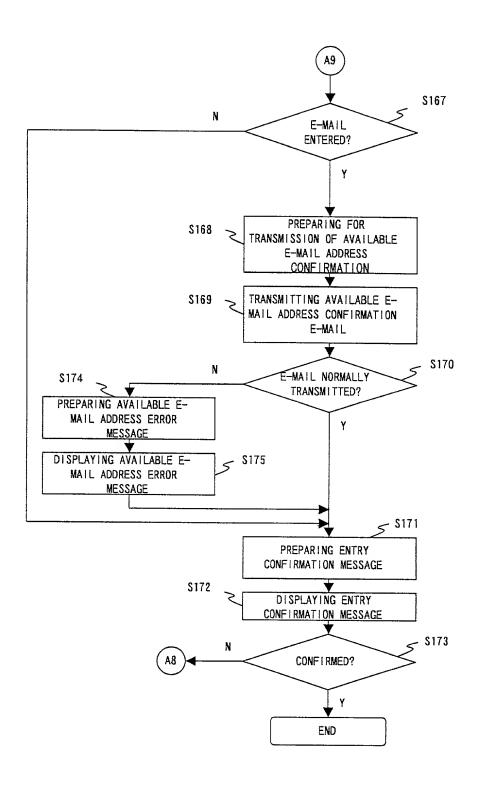


FIG. 35

F	PLURAL MEDIA INFORMATION SEARCH SYSTEM ENTRY LOGIN FORM
'NE	IN THIS SYSTEM, AN INFORMATION SEARCH SERVICE IS PROVIDED ING E-MAIL, WEB, AND VOICE,
, <b></b>	USER ID PASSWORD
	NEW AMENDMENT

	JPDATE SCREEN	ON SEARCH SYSTEM
ENTER USE	R INFORMATION.	
USER NAME	:	
DESTRED E	ENTRY MEDIUM 1:	E-MAIL
DESTRED F	NTRY MEDIUM 2:	WEB
DESTRED E	NTRY MEDIUM 3:	E-MAIL WEB NONE
ENTERED I		ONLY WHEN E-MAIL IS SELECTED
ENTERED AS ENTRY		(ONLY WHEN VOICE IS SELECTED
TRANSMIS	SION	
110 00001110	<u> </u>	

PLURAL MEDIA INFORMATION SEARCH SYSTEM ENTRY/CONFIRMATION SCREEN

DEAR MR. TARO YAMADA,

WE HAVE RECEIVED YOUR ENTRY REQUEST IN OUR SYSTEM, AND COMPLETED YOUR ENTRY IN OUR SYSTEM.

PLEASE CONFIRM THAT THE CONTENTS OF THE ENTRY ARE LISTED AS FOLLOWS.

IF THERE IS ANY ITEM TO BE CORRECTED, PLEASE MAKE AN AMENDMENT ENTRY.

USER 1D: ABC12345

USER NAME: TARO YAMADA

DESIRED ENTRY MEDIUM 1: E-MAIL DESIRED ENTRY MEDIUM 2: WEB DESIRED ENTRY MEDIUM 3: VOICE

ENTERED E-MAIL ADDRESS

: yamada@qcs.ts.fujitsu.co.jp

ENTERED TELEPHONE NUMBER

: 090-4123-4567

**AMENDMENT** 

PLURAL MEDIA INFORMATION SEARC	CH SYSTEM CORRECTION SCREEN
DEAR MR. TARO YAMADA, YOU HAVE BEEN ENTERED PLEASE CHECK THE PORTI	AS FOLLOWS. ION TO BE CORRECTED, AND
USER ID: ABC12345	
ODESIRED ENTRY MEDIUM 1:	E-MAIL
ODESIRED ENTRY MEDIUM 2:	WEB
ODESTRED ENTRY MEDIUM 3:	E-MAIL WEB VOICE NONE
OENTERED E-MAIL ADDRESS: ya	mada@qcs.ts.fujitsu.co.jp
OENTERED TELEPHONE NUMBER:	090-4123-4567
TRANSMISSION	

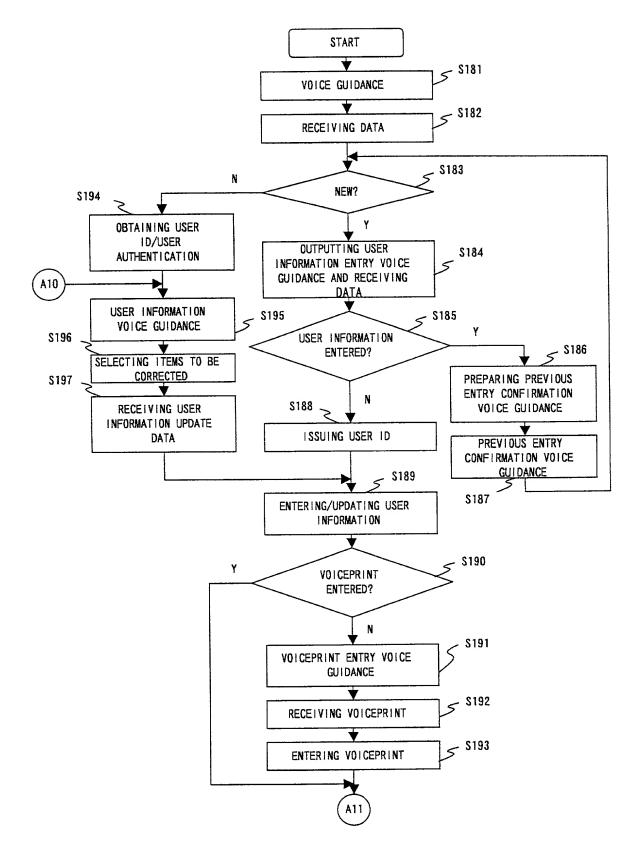
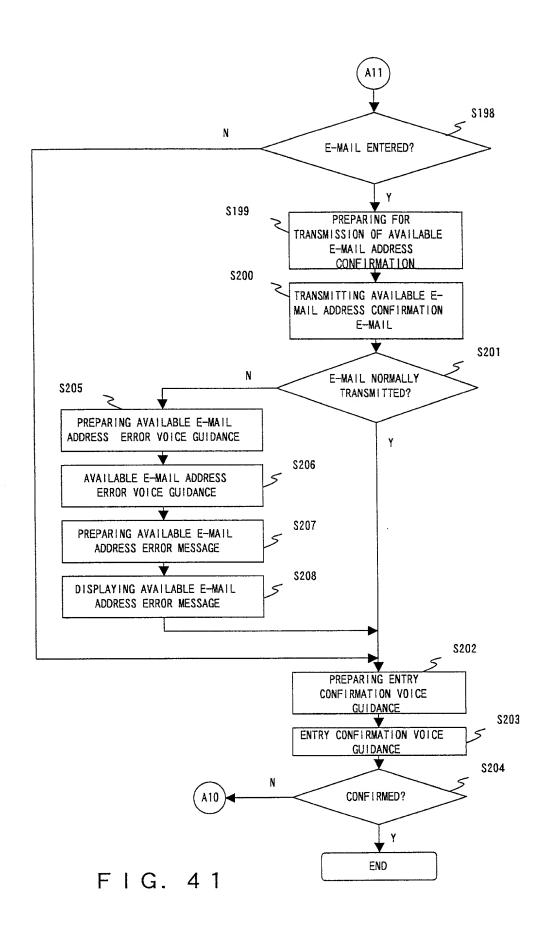


FIG. 40



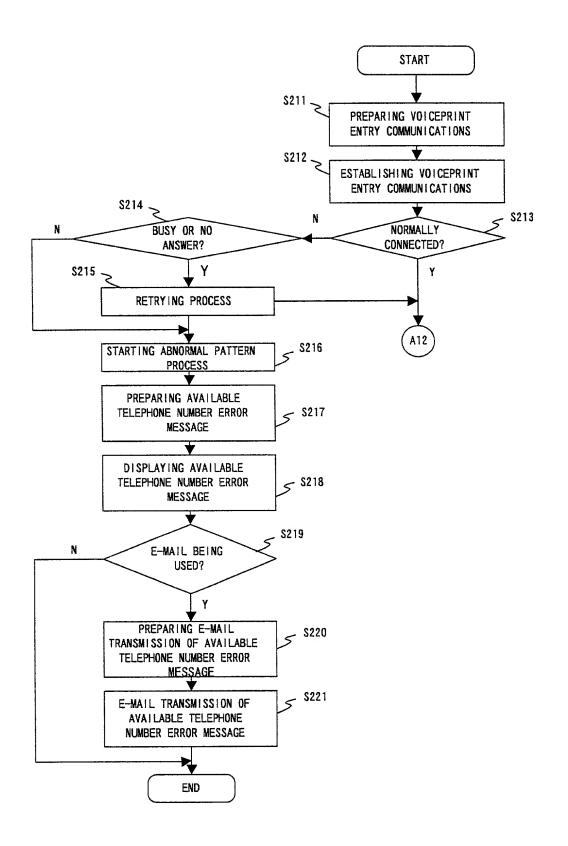


FIG. 42

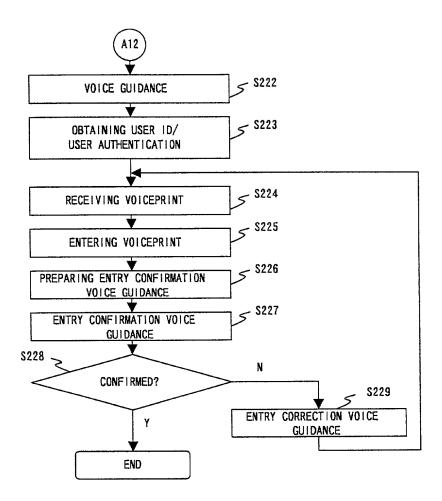


FIG. 43

PLURAL MEDIA INFORMATION SEARCH SYSTEM AVAILABLE TELEPHONE NUMBER ERROR NOTIFICATION

DEAR MR. TARO YAMADA,
WE COULD NOT CALL YOU UP USING THE TELEPHONE NUMBER
090-4123-4567 YOU HAVE ENTERED IN THIS SYSTEM.

PLEASE CONFIRM AND CORRECT YOUR TELEPHONE NUMBER.

PLURAL MEDIA INFORMATION SEARCH SYSTEM AVAILABLE TELEPHONE NUMBER ERROR NOTIFICATION

DEAR MR. TARO YAMADA,
WE COULD NOT CALL YOU UP USING THE TELEPHONE NUMBER
090-4123-4567 YOU HAVE ENTERED IN THIS SYSTEM.

PLEASE CONFIRM AND CORRECT YOUR TELEPHONE NUMBER.

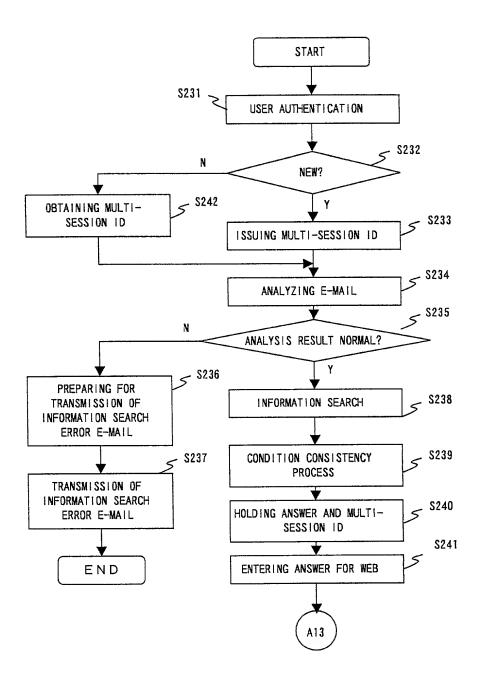


FIG. 46

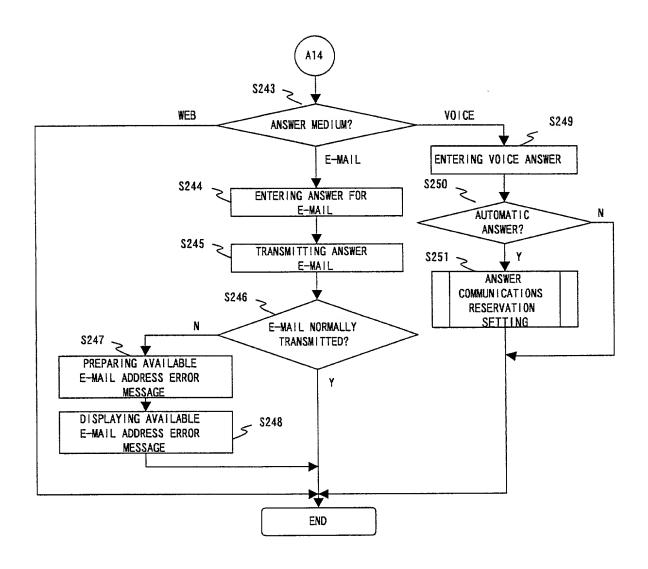


FIG. 47

SEARCH FORMAT

ENTRY TYPE: NEW SEARCH

USER ID: ABC12345

PASSWORD: \*\*\*\*\*\*

MULTI-SESSION ID FOR CONTINUATION/NARROWING SEARCH:

HISTORY NUMBER:

SEARCH CONDITION: MOVIE

RESULT OBTAINING METHOD: VOICE NOTIFICATION SYSTEM

FIG. 48

PLURAL MEDIA INFORMATION SEARCH SYSTEM SEARCH CONDITION EXTRACTION ERROR NOTIFICATION

DEAR MR. TARO YAMADA,

WE HAVE RECEIVED YOUR SEARCH REQUEST AT \*\*\* ON \*\*\*, BUT CANNOT FIND THE SEARCH CONDITION IN YOUR MAIL. PLEASE ENTER YOUR SEARCH CONDITION AGAIN, AND RE-TRANSMIT YOUR MAIL TO THIS SYSTEM.

DEA	R MR. TARO YAMADA,
SEA	WE HAVE RECEIVED YOUR SEARCH REQUEST AT *** ON ***, AND SEND THE RCH RESULT TO YOU.
NAR	ROWING CONDITION:
	TI-SESSION ID: A123B456
	TORY NUMBER: 01 RCH RESULT: 30
	RCH CONDITION: MOVIE
===	<u> </u>
	www.aaa_movie.co.jp/****/***/***************************
2	www.bmagazine.co.jp/movie/****/****
	INTRODUCTION OF MOVIES OF THIS MONTH IN B MAGAZINE
3.	www. C_provider.co.jp/personal/dddd/****
	DDDD'S PERSONAL INFORMATION ABOUT MOVIES
	DDDD'S PERSONAL INFORMATION ABOUT MOVIES

PLURAL MEDIA INFORMATION SEARCH SYSTEM SEARCH RESULT

DEAR MR. TARO YAMADA,

WE HAVE RECEIVED YOUR SEARCH REQUEST AT \*\*\* ON \*\*\*, AND SEND THE SEARCH RESULT TO YOU.

NARROWING CONDITION: THIS MONTH MULTI-SESSION ID: A123B456

HISTORY NUMBER: 04 SEARCH RESULT: 1

SEARCH CONDITION: MOVIE, ACTION, JAPANESE MOVIES, THIS MONTH

1. www.bmagazine.co.jp/movie/\*\*\*/\*\*\*\*

......

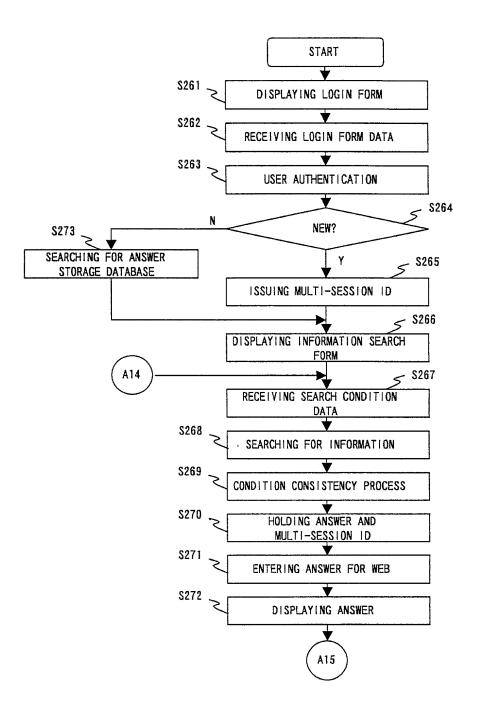
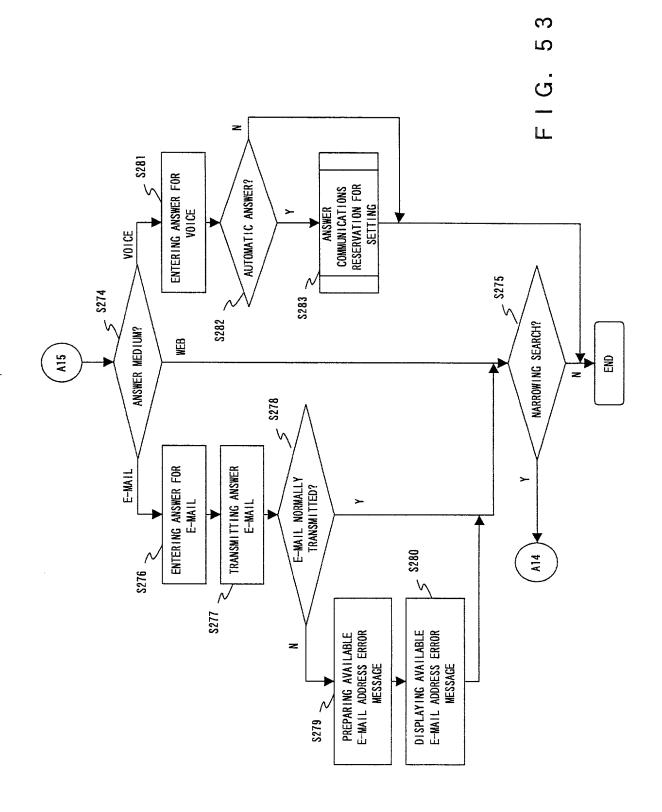


FIG. 52



PLURAL MEDIA INFORMATION SEARCH SYSTEM SEARCH LOGIN FORM
IN THIS SYSTEM, AN INFORMATION SEARCH SERVICE IS PROVIDED USING E-MAIL, WEB, AND VOICE,
A NEW MEMBER OF THIS SYSTEM IS TO BE NEWLY ENTERED BEGINNING WITH 'ENTRY LOGIN FORM'.
AN ENTERED MEMBER WHO HAS ALREADY USED THIS SYSTEM IS REQUESTED TO INPUT THE USER ID, THE PASSWORD, AND THE NEW SEARCH OR CONTINUATION/NARROWING SEARCH, AND LOGIN.
USER ID PASSWORD
NEW SEARCH
CONTINUATION/NARROWING SEARCH
LOGIN

PLURAL MEDIA INFORMATION SEARCH SYSTEM NEW SEARCH
USER ID: ABC12345
CONDITION INPUT:
ANSWER MEDIUM:
TRANSMISSION
TOTAL COTTON

FIG. 55

SESSION ID: A123 HISTORY NUMBER: 0	- 100	
	* INPUT IMMEDIATELY AFTER PAST H	ISTORY
CONDITION INPUT:	MOVIE, ACTION, JAPANESE MOVIE, THIS MONTH	TRANSMISSION
ANSWER MEDIUM :	WEB	
JRRENT NUMBER OF S	EARCH RESULTS : 1	

## PLURAL MEDIA INFORMATION SEARCH SYSTEM CONTINUATION/NARROWING SEARCH

USER ID: ABC12345

/MULTI-SESSION ID	LI	LST/
-------------------	----	------

MULTI- SESSION ID	HISTORY NUMBER	SEARCH CONDITION	SEARCH RESULT
A123B456	<u>01</u>	MOVIE	30
	<u>02</u>	ACTION	10
	<u>03</u>	JAPANESE MOVIE	5
A123B789	<u>01</u>	SPORTS	120
	<u>02</u>	SOCCER	40
	<u>03</u>	J LEAGUE	10
	<u>04</u>	WATCHING A MATCH	5
A234B567	<u>01</u>	TOUR & OCEANIA	111
	<u>02</u>	AUSTRALIA	20

FIG. 57

	PLURAL MEDIA INFORMATION SEARCH SYSTEM CONTINUATION/NARROWING SEARCH
US	SER ID: ABC12345
-	ESSION ID: A123B456 STORY NUMBER: 03
	*INPUT IMMEDIATELY AFTER PAST HISTORY
C	ONDITION INPUT: MOVIE, ACTION, JAPANESE MOVIE TRANSMISSION
Αl	NSWER MEDIUM : WEB
	Www.bmagazine.co.jp/movie/****/**** LIST OF NEW YEAR MOVIES OF AAA CINEMA COMPANY  Www.bmagazine.co.jp/movie/***/****
	INTRODUCTION OF MOVIES OF THIS MONTH IN B MAGAZINE
	INTRODUCTION OF MOVIES OF THIS MONTH IN B MAGAZINE  www. C_provider.co.jp/personal/dddd/****  DDDD'S PERSONAL INFORMATION ABOUT MOVIES

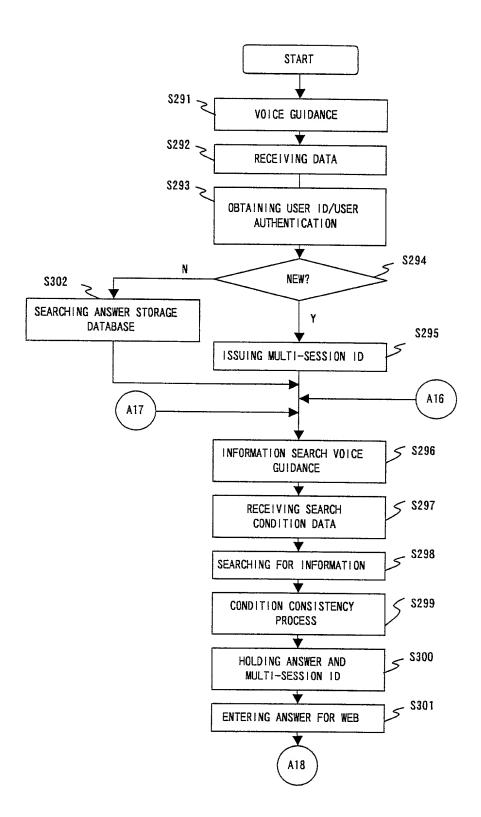


FIG. 59

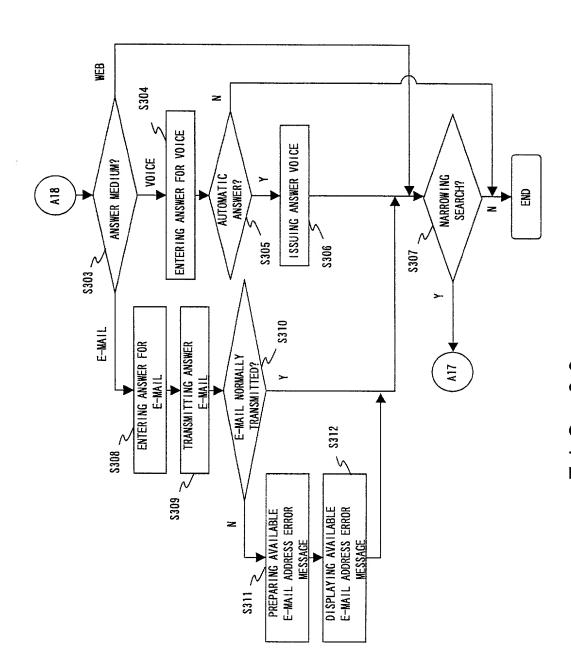


FIG. 60

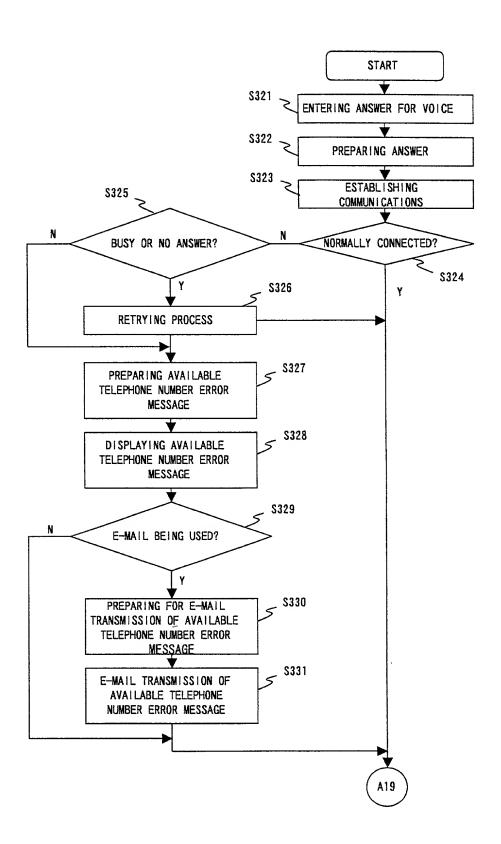


FIG. 61

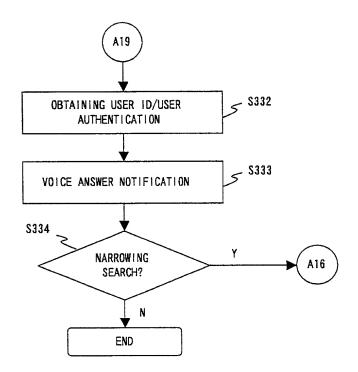


FIG. 62

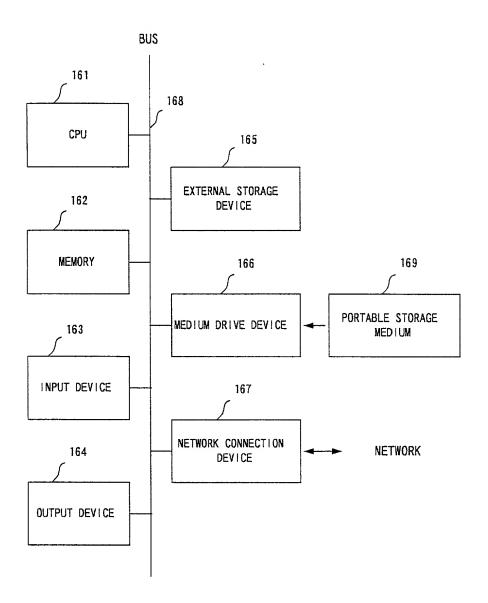


FIG. 63

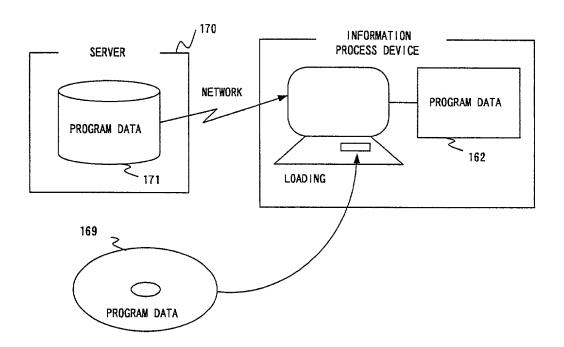


FIG. 64